

Stairlift, Elevator, and VPL Maintenance Plan:

- One routine maintenance visit per year to ensure that your stairlift or elevator is in proper working order.
- Priority appointment scheduling with guaranteed 48 hour service.
- 25% discount on parts, service and trip charges.
- 25% discount on additional service and maintenance plans at same location

Commercial VPL Maintenance Plan:

- Two routine maintenance visits per year to ensure that your VPL is in proper working order.
- Priority appointment scheduling with guaranteed 48 hour service.
- 25% discount on parts, service and trip charges.
- 25% discount on additional service and maintenance plans at same location



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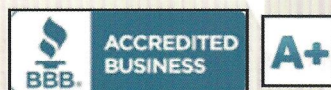
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**21 Stringham Avenue
Valley Stream, NY 11580**

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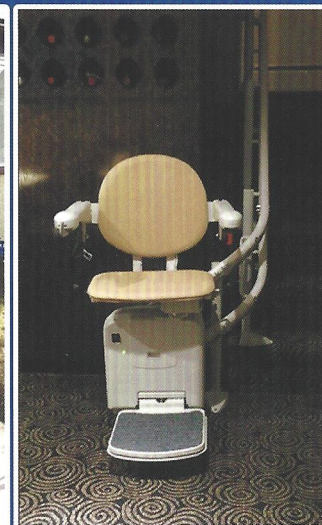
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Maintenance Plan Guide



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MAINTENANCE PLAN CHOICES

STAIRLIFT MAINTENANCE PLAN — Offers one (1) routine maintenance visit each year. A 25% Discount can be used on any service call during the contract term on any parts, labor, and trip charges incurred. A 25% Discount on all additional Maintenance Plans at the same location of equal or lesser cost. Priority 48 hour service appointments for service calls.

ELEVATOR AND VPL MAINTENANCE PLAN—Offers one (1) routine maintenance visit each year. A 25% Discount can be used on any service call during the contract term on any parts, labor, and trip charges incurred. A 25% Discount on all additional Maintenance Plans at the same location of equal or lesser cost. Priority 48 hour service appointments for service calls.

COMMERCIAL VPL MAINTENANCE PLAN— Offers two (2) routine maintenance visits each year. A 25% Discount can be used on any service call during the contract term on any parts, labor, and trip charges incurred. A 25% Discount on required annual inspections. A 25% Discount on all additional Maintenance Plans at the same location of equal or lesser cost. Priority 48 hour service appointments for service calls.



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WHY GET A SERVICE PLAN?

Congratulations on your new Lift or Elevator! Proactive maintenance and proper care of your unit are critical to keeping your system in excellent working order so that it is there for you when you need it. Alpha Care Maintenance Plans are designed to offer the right amount of maintenance visits per year to keep your system in top condition, along with the added bonus of a 25% Discount on all parts, labor, and trip charges. Plus, if you have two or more of our products at the same location, you also receive a 25% Discount on subsequent Maintenance Plans of equal or lesser cost. In addition, you move to the top of the list with Priority Express appointment scheduling for maintenance visits or service calls.



How To Sign Up?

Call us now to become an Alpha Care Maintenance Plan member today! Our knowledgeable staff is ready to assist you in selecting the right Plan and in taking this important step to ensure the smooth, safe and continuous performance of your elevator, VPL, or stairlift.

Toll-Free: (866) 291-7039

Phone: (516) 568-3010 | Fax: 516-256-3442

Open Mon– Fri / 8:00 am to 5:00 pm

What is Covered During Your Routine Maintenance Visit?

Our highly trained technicians are the best in the field. Here are some examples of the maintenance, tests and checks that will be performed during routine maintenance to ensure your system is running smoothly and safely:

- Test and adjust system & safety switches
- Check wiring harnesses
- Lube system
- Clean and lube main & inside rollers
- Tighten bolts for main rail & platform
- Test emergency stop functions
- Check & adjust running clearances
- Run and test overspeed systems
- Check battery charging system
- Clean all sensors
- Operate unit at least 6 full runs



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